



SUPPORTER CODE OF CONDUCT FOR SAFE STANDING

Luton Town Football Club

Approved by: James Mooney, Operations Director

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Next review on 12 February 2024

Authorised by:

Barney McGhee, Safety Officer

LUTON TOWN FOOTBALL CLUB

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CHANGE LOG

Version Number	Date of Issue	Updated By	Changes
1.0	08 January 2024	Chris Clark	First draft of document
1.1	29 January 2024	Barney McGhee	Authorisation of draft
1.2	05 February 2024	Chris Clark	Review on 01 February 2024 completed. No change to content. Next review date updated.



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INTRODUCTION

This Code of Conduct is written in accordance with:

- SGSA Guidance SG01 (July 2022) (<https://sgsa.org.uk/wp-content/uploads/2022/07/SG01-Safe-standing-in-seated-areas-July-2022.pdf>).
- SGSA Licenced Standing Criteria (October 2022) (<https://sgsa.org.uk/wp-content/uploads/2022/10/Licensed-standing-criteria-October-2022.pdf>).

CODE OF CONDUCT

Luton Town Football Club (the “Club”) has introduced safe standing areas to help keep supporters safe while watching the match.

All supporters wishing to attend a match in a safe standing area are required to comply with this Code of Conduct.

This Code of Conduct does not replace any other ground rules and is applied in addition to the Ground Regulations.

Failure to comply with this Code of Conduct may lead to you being removed from the ground and/or being subject to sanction under the Club’s Acceptable Behaviour Policy.

When attending the match in a safe standing area, please:

1. Be respectful towards stewards, staff and other supporters at all times.
2. Continue to follow the instructions of stewards, staff and Police, who are there to ensure your safety and an enjoyable experience for everyone.
3. Always have your ticket available for any necessary secondary ticket checks.
4. Do not attempt to permit or support non-ticket holders for the safe standing area to gain entry into that area.
5. Do not climb or stand on the barrier(s), seat(s) or other infrastructure. This safe standing infrastructure is there to keep everyone safe.
6. Behave appropriately in the stand. Anti-social behaviour or any form of direct or indirect discrimination, victimisation or harassment will not be tolerated.
7. Unless using the facilities, occupy the space in front of the individual seat allocated on your ticket. Do not migrate to a different space within the safe standing area.
8. Do not stand or block aisles and/or vomitories (including from orchestrated lateral movement). These are for accessing and leaving your seat only.



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9. Do not engage in overcrowding, surging or crushing in the safe standing area.
10. Do not engage in vigorous movement in a stationary crowd (particularly including moshing). Supporters who sway, jump up and down or slam into each other could cause crushing or a progressive crowd collapse.

Date of next review: 12 February 2024

